**Priyanka**

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**Professional Summary:**

Quality Assurance Tester having 8 years of experience in Manual and Automation testing including 3 years 9 months Australian onsite experience. Proven track record of working in both Agile and Waterfall methodologies across core business domains (HRMS, Logistics, Financial Services and Healthcare Services).

* Software QA tester with full system testing lifecycle experience, including designing, developing and implementing Test plans, test cases and test procedures.
* Proficiency in Defining, Reviewing and Executing manual and automated test scripts and Defect Reporting.
* Specialization in Functional Testing, System Testing, System Integration testing, Regression Testing and User Acceptance Testing.
* Have prior work experience of **PeopleSoft** in applications like **HR-payroll, Finance-procurement and superannuation.**
* Excel at creating test plans and writing/running automated test scripts to pinpoint software defects, track bugs, close open defects and validate functionality. Serve as a value-adding member of QA teams.

**Work Experience Summary:**

* More than 8 years of experience in Software testing roles and Quality Control.
* Good exposure to Software Development Life Cycle (SDLC) like Agile, waterfall and V-Model, Software Testing Life Cycle (STLC) & Defect/Bug Life Cycle.
* Experience in test planning and test strategy using different test management tools like Test Link and defect tracking tools like HP Quality Centre, Bugzilla & JIRA.
* Experience in Test Scenario Creation, Test Scenario Review, Test Case Creation, Test Case Review and Test Data Preparation.
* Expertise in preparing Test strategy, Test plan, Test completion reports, Test summary reports and Effort estimations.
* Good experience in generating test plan, test schedule and test exit report.
* Handled responsibilities of Test planning and Traceability Matrix.
* Flexible and versatile to adapt to any new environment and work on project.
* Good verbal & written communication skills committed to hard work and learn new technologies.
* Able to collaborate, communicate with different teams, and triage technical issues across team.

**Key Skills:**

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| --- | --- |
| **Testing Skills** | Regression testing, Functional testing, System Testing, integration testing & Load testing, Database Testing, Mobile, Web Service and Data-Driven Testing |
| **Manual testing** | Test plan preparation, Test execution, Requirement Traceability Matrix, GUI Testing, Web Testing, Functional Testing, Regression Testing, Integration testing and End to End Testing |
| **Defect Management tool** | Bugzilla, JIRA, HPQC |
| **Automation tools** | Selenium IDE, Selenium with JAVA, TestNG, Maven, Jenkins |
| **Version control tools** | SVN, GitHub |
| **Performance tool** | Jmeter |

**Professional Experience:**

**Acer computers Australia Pty Ltd**

**May 2016 – January 2020**

**Work Experience:**

1. **Project:** Foxtel

**Duration:** May 2016 – Jan 2020

**Role:** Functional Tester

**Client:** Foxtel

**Team size:** 4

**Roles and Responsibilities**

* + Good Knowledge of Logistics industry.
  + Experience of working within Agile delivery teams and have a working knowledge of Kanban/Scrum methodology.
* Have good experience in testing of various front-end applications. Performed Functional testing, Soak testing and System testing.
  + Creating test cases from user stories, providing suggestions for better user experience and to avoid performance fallouts.
  + Reviewed Business Requirement Documents and the Technical Specification.
  + Analysed User requirements attended Change Request meetings to document changes and implemented procedures to test changes.
  + Developed and Executed Functional and Regression Test Scripts.
  + Defect detection, reporting and tracking was performed using JIRA.
  + Interacted with Business Team and Developers to understand business requirements and bug fixes.
  + Prepared Daily Status Report and MOM (Minutes of Meeting).
  + Experience in Bug Reporting, Bug Statistics Maintenance and Analysis.
  + Knowledge in creating Test strategies, Test plans, Test data, Test cases, Test scenarios and, Defect matrix to ensure excellent quality of production deliverables.
  + Daily and weekly stand up call to coordinate with team and Interaction with client for updates.
* Preparation of summary reports & documentation of the procedures being used. Helped in reviewing documentation.
* Worked with cross-functional teams to ensure quality throughout the testing lifecycle of the product.
* Created test logs to document the testing phases and defects.
* Delivered thorough QA reports that determined product quality and release readiness.

**Tech Mahindra Ltd (Software Engineer)**

**Nov 2010- Nov 2015**

**Work Experience:**

1. **Project:** People Soft HCM Application

**Technology:** People code, Java, SQL, Open Script, JIRA, VSS

**Duration:** December 2014–November 2015

**Role:** Quality Analyst

**Client:** Tech Mahindra and its Acquired companies

**Team size:** 4

**Project**: People Soft HCM - Core HR, Global Payroll, Leave Management, Time Management and Procure to Pay

**Description:** The project aimed to do enhancement to the existing design to meet new requirements and optimize the system. Also, to merge the existing policies and employee’s relevant data with the existing Tech Mahindra System in the newly acquired Tech Mahindra companies like Mahindra Satyam. The Tech Mahindra’s HR & Finance application, EBS (Enterprise Business System) is one stop solution for HR and Finance needs, helping the users to perform their work efficiently by keeping track of all the HR and Finance activities. Chief Information Office Management Function (CIO) is responsible for the management of the Internal Systems and data of Tech Mahindra.

**Roles and Responsibilities:**

* + Hands on experience on PeopleSoft HRMS 9.2 in testing for modules like HCM, Procurement and supply chain management.
  + Involved in 7 People Soft implementations (Subsidiaries and Branch) and 1 People Soft upgrade (PS 9.0 to PS9.2).
  + Designing test Cases using Black Box testing techniques.
  + Performing Component Integration testing (CIT), System Integration testing (SIT), End to End testing, peer reviews and quality assurance.
  + Manual testing of front-end application, GUI Testing and back-end database testing to ensure correct data is reflecting at backend.
  + Prepared detailed test scripts, test cases and high-level scenarios.
  + Performed functional and regression testing and sanity checks as and when required.
  + Involved in defect reporting and defect mapping to regression test cases.
  + Documented software defects using bug tracking system and reported defects involving program functionality, output, online screen and content to software developers.
  + Defect logging, reporting and tracking via JIRA.
  + Supported project manager in preparing task estimation.
  + Involved in analysing the UI specifications and requirement documents provided by the client.
  + [Analysis of data](http://westjobs.com.au/934977+resume+software+test+analyst+perth+inner.aspx) report (before and during execution phase).
  + Provided full support & bandwidth during execution.
  + Preparation of execution progression report, daily execution progression report.
  + Performed Validation testing i.e. ability to connect to the database to retrieve dynamic data.
  + Configured documents on VSS (visual SourceSafe).

1. **Project: E-governance MCD**

**Client Name:** Municipal Corporation of Delhi (MCD)

**Platform:** Java, ERP, Web server application

**Duration:** November 2010 -November 2014

**Role:** Tester/Quality Analyst

**Team size**: 8

**Roles and Responsibilities:**

* Hands on experience in HR domain for applications like HRMS, Payroll, Superannuation.
* Understanding the business requirements and develop test cases to test the complete functionality of the application.
* Good knowledge of performance tool -Jmeter.
* Responsible for defining the required functional and regression testing to be done on the applications before moving to production.
* Tracked open issues and followed up with development teams to ensure timely processing of issues to meet our SLAs.
* Worked on multiple applications like HRMS, Superannuation, Online Building Plan, Medical care services, Medical schemes etc.
* Proficient in Requirements analysis- Review, analyse adequacy of requirements, develop test scenarios & test data.
* Executed all test phases according to test plan document.
* Configured documents on SVN.
* Identify, report, review and monitor defects to ensure resolutions are provided and retested in a timely manner in order to achieve agreed exit criteria.

**Educational Qualifications:**

Bachelor of Technology (B.Tech) in Electronics & communications from Uttar Pradesh Technical University.

**Personal Details**:

Name: Priyanka

D.O.B: 05/11/1988

Sex: Female

Nationality: Indian

Marital Status: Married

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**References : Available on Request.**